



iStreamPlanet
 9800 International Drive
 Orlando, FL 32819
 phone 407.685.2005
 fax 888.702.7874
 email sales@istreamplanet.com



Orange County Convention Center

SHOW MANAGEMENT SERVICES

Company Name		Booth/Room	Show Name	Event Date(s)		
Billing Address		City, State/Country, Zip Code				
Billing Contact	Telephone Number () -	Fax Number () -				
Technical Contact	Telephone Number () -	Email				
Description of Service			QTY	Incentive	Base	Total
1. WEBCASTING						
a. Starter Package (up to 100GB of data transfer)				\$3,595	\$5,135	
b. Standard Package (up to 350GB of data transfer)				\$5,995	\$8,565	
c. Business Pro (up to 750GB of data transfer)				\$8,795	\$12,565	
d. Enterprise (up to 1.5TB of data transfer)				\$12,495	\$17,850	
2. OTHER						
a. ISTREAM Presenter (1,000 live viewers package)				\$1,995	\$2,850	
b. Custom Webcast			Call (888) 702-7873 for quote			
c. Videoconference IP or ISDN (Does not include cost of IP or ISDN line)				\$595/hr	\$685/hr	
d. Expedite Charges (for orders received onsite after show move-in has started)					\$350	
e. Special Quote – Attachment A or SOW (if applicable)			Call (888) 702-7873 for quote			
Subtotal Before Taxes						
Estimated 10% Tax = Subtotal x 10%						
TOTAL PAYMENT MUST ACCOMPANY ORDER				Grand Total		

- All webcast packages include onsite encoding in Windows Media up to 8hrs per day, dedicated Internet circuit, live webcast, 7 days on-demand webcast and integration.
- Webcast requires audio and visual (AV) signal. If you do not have AV in place, please call us immediately and we will assist you with locating an AV service provider.
- ISTREAM Presenter** is a rich media webcast that includes branded interface, synchronized slides, registration, speaker bio, password protection and reporting. It requires Standard, Business or Enterprise webcast package.
- Dedicated Internet circuit for webcasting shall be installed by Smart City and shall be dedicated solely for the intent of supporting the products and services of this agreement.
- Additional data transfer over the package established amount will be charged at \$5.00 per GB of data transfer and \$3.00 per additional viewer for ISTREAM PRESENTER.

Credit Card Number										Exp Date (MM/YY)		
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Print Card Holder Name							Card Holder Signature					
Accepted by Customer				Print Name and Title				Date				

WEBCASTING SERVICES ORDER FORM AND AGREEMENT

TERMS AND CONDITIONS

1. During the Term (as defined in Section 7), iStreamPlanet agrees to provide the webcasting services ordered by Customer ("Services") as set forth on the Order Form. The Order Form, any schedules or exhibits thereto, and these Terms and Conditions, and any addenda hereto, shall collectively constitute the Agreement between the parties.
2. Payment and order must be received no later than 21 days prior to show move-in to obtain the **Incentive/Discount Rate. Base Rate** applies to all orders received with payment from (1) one to (20) twenty days before the show move-in has started. If ordering onsite or after show move-in date, a \$350 **Expedite Charge** will be applied to your order.
3. Customer represents that it owns all rights, title, and interest in the materials, programming or presentations that are the subject of the Services ("Customer Content"), and that Customer possesses or shall possess all rights in the Customer Content necessary for the uses of the Customer Content contemplated by this Agreement.
4. As between Customer and iStreamPlanet, Customer shall own all rights, title and interest in and to any Customer Content. During the Term, Customer grants to iStreamPlanet a limited, non-exclusive license to use the Customer Content solely for all reasonable and necessary purposes contemplated by these Terms and Conditions and for iStreamPlanet to perform the Services as contemplated hereunder.
5. EXCEPT FOR EACH PARTY'S LIABILITY ARISING OUT OF ITS INDEMNIFICATION OBLIGATIONS, LIABILITY FOR ALL CLAIMS ARISING OUT OF THESE TERMS AND CONDITIONS, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT OF CHARGES PAID BY CUSTOMER TO iSTREAMPLANET UNDER THIS AGREEMENT DURING THE SIX (6) MONTHS PRECEDING THE CLAIM. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER FOR ANY LOSS OF DATA, LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR OTHER SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR INDIRECT DAMAGES ARISING FROM OR IN RELATION TO THESE TERMS AND CONDITIONS OR THE USE OF THE SERVICES, HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY. THIS LIMITATION SHALL APPLY EVEN IF SUCH PARTY HAS BEEN ADVISED OR IS AWARE OF THE POSSIBILITY OF SUCH DAMAGES.
6. If either party is prevented from performing any of its obligations under this Agreement due to any cause beyond the party's reasonable control, including, without limitation, an act of God, fire, flood, explosion, war, terrorism, strike, embargo, government regulation, civil or military authority, acts or omissions of carriers, transmitters, providers, or acts of vandals, or hackers (a "force majeure event"), the time for that party's performance will be extended for the period of the delay or inability to perform due to such occurrence; provided, however, that Customer will not be excused from the payment of any sums of money owed by Customer to iStreamPlanet for Services provided prior to the force majeure event; and provided further, however, that if a party suffering a force majeure event is unable to cure that event within 30 days, the other party may terminate this Agreement.
7. iStreamPlanet is a partner of Smart City Networks. The provisioning of any circuit(s) utilized in correlation with the products and services listed within this agreement are supplied by Smart City as a result of this partnership.
8. iStreamPlanet Co.'s Federal ID is 88-0473514. There will be a \$25.00 service charge for all returned checks.
9. If paying via wire-transfer, please contact iStreamPlanet for wire details.
10. **CANCELLATION** - There is a minimum cancellation fee of 15% of the Grand Total Charges listed on the Order Form. Cancellations must be in writing. Additional cancellation charges will apply for Service Orders that have already incurred labor, material, and/or engineering costs. Credit is not available for service installed but not used.

**MAIL OR FAX COMPLETED ORDERS WITH PAYMENT TO
ISTREAMPLANET CO.**

3720 HOWARD HUGHES PKWY Suite 130, LAS VEGAS, NEVADA 89169
Phone (888)702-7873 Fax (888)702-7874 sales@iStreamPlanet.com

Incentive price applies to orders received with payment 21 days prior to the first day of show move-in.