

FAQ

The following information will help you better understand the benefits of Remote Airline Check-in from Bags (Baggage Airline Guest Services). This service will change your travel experience to and from Orlando's Orange County Convention Center.

Q: Is it safe to hand my luggage over to a Bags employee?

A: Yes, Bags Staff are badged agents of the airlines through the Orlando International Airport. All employees pass a 10-year FBI background check, and are licensed and bonded.

Q: What happens to my luggage after it is checked in at the convention center?

A: Bags Staff will access your airlines reservation system, print a luggage tag and affix it to your luggage. Luggage is scanned, secured and trucked to the airport for screening.

Q: Is my luggage screened and checked by the Transportation Security Administration (TSA)?

A: Yes, all checked luggage is screened and X-Rayed by TSA agents and then loaded directly on your flight.

Q: Do I need to check in with my airline when I arrive at the airport?

A: No, that's the advantage of checking in remotely, you can proceed directly to your airline gate!

Q: Do I still need to arrive two to three hours early at the airport for my flight?

A: No, you and your luggage are already checked through to your final destination. Arrive approximately 60–90 minutes early and proceed directly to your airline gate.

Q: Does my luggage fly with me?

A: Yes, your luggage is on your flight; it will arrive with you the same time as you and will be available at the luggage carousel provided by your airline.

Q: Can I afford this service?

A: Absolutely! For about the same price as two cups of latte, \$10 per passenger eliminates stress and adds hours of free time to your day. (Airline luggage fees still apply)



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To learn more about how Bags can help make your next conference experience even better, just give me a call or send me an email.

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Bags is proud to partner with the
Orange County Convention Center in Orlando

 **Orange County Convention Center**
The Center of Hospitality, where it's all about your experience!

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